

Business Processing Outsourcing

What we do

We provide a full business process service management lifecycle, from service design and transition through to deployment and management. We provide you with the flexibility to apply technology or human intelligence where they are most suited and use capabilities to achieve optimisation and efficiency to meet your target outcomes.

Benefits

Focus on your core business and drive business growth



Our service enables you to continue to run your operations while freeing up your team to focus on more complex work or customer interaction.



Our experts can help optimise your operational processes to increase quality, productivity and deliver exceptional outcomes.



Our hybrid solution of robotics and human being can help with reducing costs and turnaround time, improve business efficiency and enhance customer experience.

Whether it's a one-off content migration or a long-term strategic relationship where our employees become part of your extended team, we provide you with customised and scalable business process management solutions to help you drive efficiency and growth.

Our process

We provide leadership expertise in areas of business process outsourcing, process automation solutions and business process re-engineering. Our skilled teams help you undertake the first step of mapping your current processes and perform

critical business analysis to determine how you can improve productivity and reduce waste in your process landscape. We have skilled professionals working in the following areas:



Data processing

Including data acquisition, data input, data migration, data preparation for machine learning, data labelling and categorisation



Digitisation

Including content extraction and validation, paper to digital conversion, document management



Data quality management

Including verifying, standardizing, and auditing data



Back-office operations

HR & admin support, image processing, financial service, claim administration



Language services

NashTech can support business process outsourcing in over 28 languages



Market research

Including market data collection, consolidation, analysis, and reporting



Sales and Marketing support

Including customer experience, promotional services and support for Sales and Marketing, including campaign management and Customer Relationship administration



Content enrichment

Digital content enrichments, validation and management including but not limited to website, mobile apps, online platform

Why NashTech

NashTech has 2000 employees supporting hundreds of clients across multiple different industries segments including retail & e-Commerce, technology, BFSI (banking, financial services & insurance), education, FMCG, manufacturing, professional services and transportation.

We handle more than 20 million data transactions per month in 28 languages with exceptional outcomes. Our delivery centres are based in Vietnam and offer competitive cost advantage when compared to running inhouse operations. We consistently help drive operational costs for our clients down by 30% to 50%, offering flexible teams which can be quickly ramped up and down to match your requirements.



Looking to outsource some of your business processes?

Email us today: info@nashtechglobal.com